

## **PRIVACY NOTICE**

# **FACTS**

# WHAT DOES MACKAY SHIELDS LLC DO WITH YOUR PERSONAL INFORMATION?

## Why?

The Privacy Notice is being provided by MacKay Shields LLC and the private funds for which it serves as investment adviser (collectively "we", "us" or "our). Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please note that this privacy notice applies only to individuals who receive or have received a financial product or service from us mainly for personal, family or household purposes. It does not apply to institutions. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Name, address, birth date, social security number, income and household information.
- Information about your account balances and financial transactions with us, such as types of products you purchased, account status, or trading history.
- Information gathered from our websites, such as through online forms, site visit data and information collection devices ("cookies").
- Information from outside sources, such as public information.
- Information collected from consumer reporting agencies.

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons MacKay chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does MacKay share?	Can you limit this sharing?
For our everyday business purposes—such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We do not share
For our affiliates' everyday business purposes—information about your transactions and experiences	Yes	No
For affiliates to market to you	No	We do not share
For nonaffiliates to market to you	No	We do not share

## **Questions?**

Please contact the Chief Compliance Officer of MacKay Shields LLC at Compliance-DB@mackayshields.com, at (212) 758-5400, or by writing to MacKay Shields LLC, 299 Park Avenue, New York, NY 10171, with any questions about this Privacy Notice or requests with regards to your personal data that we hold.



Who we are	
Who is providing this notice?	MacKay Shields LLC is part of New York Life Investments, which is both a service mark, and the common trade name, of certain investment advisors affiliated with New York Life Insurance Company. The products and services of New York Life Investments' boutiques are not available to all clients and in all jurisdictions or regions.  New York Life Investments includes the following:  Apogem Capital LLC  NYLI Funds  MacKay Shields LLC  NYL Investors LLC  New York Life Investment Management LLC

What we do		
How does MacKay Shields LLC protect my personal information?	We maintain physical, electronic, and procedural safeguards that meet state and federal regulations. Access to customer information is limited to people who need the information to perform their job responsibilities. We regularly update and improve our security standards, procedures, and technology to protect against unauthorized access to your information.	
How does MacKay Shields We collect your personal information, for example, when you		
LLC collect my personal	<ul> <li>Open an account, or invest or apply to invest in our private funds</li> </ul>	
information?	<ul> <li>Conduct transactions in your account, such as trades, deposits or withdrawals</li> </ul>	
	Provide us your income information	
	Show us your government-issued ID for verification purposes	
	Provide account information	
Why can't I limit all	Federal law gives you the right to limit only	
sharing?	<ul> <li>sharing for affiliates' everyday business purposes—information about your</li> </ul>	
	creditworthiness	
	<ul> <li>affiliates from using your information to market to you</li> </ul>	
	<ul> <li>sharing for non-affiliates to market to you</li> </ul>	
	State laws and individual companies may give you additional rights to limit sharing.	

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  • Our affiliates include companies listed on the New York Life Family of Companies.*
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  • New York Life Investments does not share with nonaffiliates for marketing purposes.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  • New York Life Investments does not jointly market.





NYLI ETF Trust

# \*The New York Life Family of Companies currently includes the following insurance and financial service affiliates and funds:

NYLIFE Distributors LLC

New York Life Insurance Company NYLI MacKay DefinedTerm Municipal Opportunities Fund

New York Life Insurance and Annuity Corporation NYLI MacKay Muni Opportunities Fund

New York Life Investment Management LLC NYLI Funds Trust

New York Life Enterprises LLC NYLI VP Funds Trust

Apogem Capital LLC NYL Investments Europe Limited

Ausbil Investment Management Limited NYL Investments UK LLP

Candriam S.C.A. New York Life Group Insurance Company of NY
Eagle Strategies LLC New York Life Investment Management Asia Limited

Eagle Strategies LLC New York Life Investment Management Flatiron RR LLC, Manager Series New York Life Trust Company

NYLI Active ETF Trust NYLIFE Insurance Company of Arizona

Kartesia Management SA

NYLIFE Securities LLC

Life Insurance Company of North America NYLIM Service Company LLC

MacKay Shields LLC NYLINK Insurance Agency Incorporated

NYLI CBRE Global Infrastructure Megatrends Fund NYL Investors LLC Tristan Capital Partners